

# HSIIP SUCCESS STORY

## MR. DIAZ\*

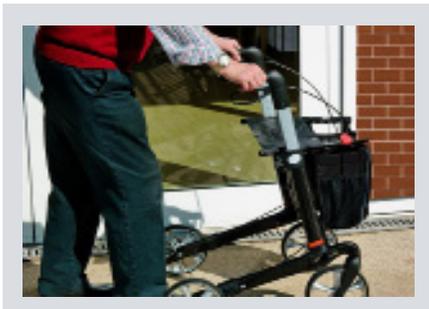
### HOSPITAL CONNECTOR PROGRAM

Since May 2016, St Joseph's Home Care has been a contributing member of the Hamilton Seniors Isolation Impact Plan (HSIIP), a collaborative initiative to reduce social isolation among seniors in Greater Hamilton.

The St. Joseph Home Care's Hospital Care Connector helps seniors being discharged from St. Josephs Hospital to connect with services and social opportunities. The Connector assesses their needs, links them to supports and activities, and follows up to ensure they are sustaining connections. Over the next 3 years, our Connector will work towards a goal of anchoring 356 isolated seniors in the communities where they live.



Are you socially isolated or do you know someone that is? Call 905-318-5781 to speak with a HSIIP Hospital Care Connector.



### MR. DIAZ'S STORY\*

*Mr. Diaz is a 67 year old male. He was admitted to St. Joseph's hospital after a fall with his rollator while trying to access the ramp to the front door of his house. The entrance ramp to his house was too small to accommodate the rollator. This was Mr. Diaz's fourth fall in one year. He has a history of bipolar depression and spent the majority of 2016 receiving in-patient care at a local hospital that specializes in mental health conditions. Mr. Diaz has been separated from his wife for nine years and has no contact with his ex-wife or his daughter. As his date of discharge approached, Mr. Diaz realized that he would not be able to move back to his home of 15 years, and decided to move into a retirement home. The Connector suggested a couple of retirement homes with available space, and booked an appointment for a tour to ease his concerns about the move. The Connector helped him fill out the application form, ensured the medical discharge form was completed by the hospital, and that his financial information was sufficient. She escorted Mr. Diaz on the tour and he was happy to secure a one bedroom unit. During this time, she also connected Mr. Diaz with the owner of a company that helps seniors move. The three met at the hospital and Mr. Diaz signed on with this service. This service moved what he wanted to the retirement home, cleaned the house to get it ready to sell and donated what he didn't want to charities.*

*\*names have been changed to protect privacy*

St. Joseph's  
Home Care

Learn more about the  
Hamilton Seniors Isolation  
Impact Plan:

**WEBSITE:**

<http://socialisolation.ca>

**EMAIL:**

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\*Materials co-developed by St. Joseph's Home Care and Gilbrea Centre, McMaster University